



## Transportation Routing Update

Dear Goodyear Supplier:

We are proud of the fact that we work closely with our suppliers to provide the most reliable products and services. The Goodyear Tire & Rubber Company of North America has renewed our agreement with FedEx as a preferred carrier for all inbound small package shipments to our facilities. Effective immediately all small package shipments ordered by Goodyear using the purchase order freight term "collect" are to be shipped via FedEx.

### Supplier Service and Billing Instructions

All inbound small package shipments to Goodyear should be shipped via FedEx Ground using the COLLECT billing option unless otherwise specified by Goodyear Purchasing. **Shipments to a non-Goodyear address should be marked as Bill Third Party and Goodyear will provide the 9 digit billing account number.** If authorized to ship via FedEx Express, a Goodyear billing account will be provided. The Goodyear FedEx account number is confidential, and may only be disclosed to suppliers. Under this arrangement, shipping charges will be invoiced directly to Goodyear. Additional fees associated with FedEx Ground packages, including the weekly pickup fees where applicable will be invoiced to you.

### Shipping Requirements

The enclosed documents and job aids are designed to assist you. We trust that you will keep them in a safe place for future reference. Key points for shipping to Goodyear are highlighted below.

1. **Shipper Account:** You will need your own shipper account for pickup and routing purposes
2. **Service:** FedEx Ground is the default. FedEx Express requires preapproval
3. **Mandatory Reference:** Record the Purchase Order number in the Reference Field of the shipping label
4. **Billing:** Choose "COLLECT" when creating a FedEx Ground shipping label. (Do not enter an account number when shipping Ground.)

**Compliance Guidelines**

These instructions supersede all previous shipping instructions and must be followed in order for us to pay the shipping charges where our purchase order indicates the freight term "collect". Goodyear will pay the shipping costs for all inbound packages shipped to our facilities when these routing guidelines are followed. Costs associated with any other method of shipment falling outside of these guidelines will not be paid by Goodyear and will be the responsibility of the shipper. Additional fees, such as FedEx Ground pickup fees, are the responsibility of the shipper. Shipments will be audited and deviation from these instructions could result in chargeback.



**Shipping Questions**

If you have questions regarding shipping with FedEx or need assistance in getting set up to ship via FedEx, call the FedEx Vendor Activation Desk at 1.866.883.9290, available Monday through Friday 8 a.m. to 5 p.m. CST. They are ready to help you ship to Goodyear and can walk you through creating a FedEx Ground COLLECT shipping label.

Goodyear is dedicated to innovation and superior customer service. If you have any questions regarding an order, please contact the Buyer listed on the Purchase Order. For questions regarding this shipping procedure or for shipments that are outside the small package limits, please contact the Goodyear Load Planning Center 24/7 at 330-796-5016. We value you as a supplier and trust that this process will enhance our working relationship. Thank you for your cooperation and support.

## Supplier Quick Guide: Shipping To Goodyear

For dedicated support for vendors shipping via FedEx contact: Vendor Activation Desk 1.866.883.9290  
Monday-Friday 8 am – 5 pm CST

	Ground	Air Express Small Package
		
<b>Shipper Account #</b>	Required	Required
<b>Package Size</b>	Up to 150 pounds, 108" in length, 165" in length plus girth (L + 2H + 2W)	Up to 150 pounds, 108" in length, 165" in length plus girth (L + 2H + 2W)
<b>Service</b>	1 to 5 business days (in the contiguous U.S.)  Day-definite  <b><i>Default Service</i></b>	Next business day, time-definite <ul style="list-style-type: none"> <li>• Priority Overnight® (by 10:30 am in most areas)</li> <li>• Standard Overnight® (by 3 pm in most areas)</li> <li>• FedEx 2Day® (by 4:30 pm; 7 pm to residences; 2 business days)</li> <li>• FedEx 3Day or Express Saver (by 4:30 pm; 7 pm residences; 3 business days)</li> <li>• <b><i>Requires authorization</i></b></li> </ul>
<b>Shipping Label</b>	<b>Must</b> be created using an automated shipping platform such as fedex.com	<b>Must</b> be created using an automated shipping platform such as fedex.com
<b>Billing Option</b>	Shipments to Goodyear locations are billed <b>COLLECT</b> . No account number is entered in the Billing Option. Select the word <b>"COLLECT"</b>  Shipments to non-Goodyear locations are billed <b>3<sup>rd</sup> Party</b> (9 digit account number provided by Buyer or refer to Purchase Order)	<b>Bill 3<sup>rd</sup> Party</b> (9 digit account number provided by Buyer or refer to Purchase Order)
<b>Mandatory Reference Information</b>	Goodyear PO number <b>MUST</b> be entered in the PO or Reference Field when creating the shipping label	Goodyear PO number <b>MUST</b> be entered in the PO or Reference Field when creating the shipping label
<b>Declared Value</b>	Do not add a Declared Value	Do not add a Declared Value unless authorized by the Buyer

<b>Tracking</b>	By tracking number or reference number	By tracking number or reference number
<b>Customer Service</b>	1.800.GoFedEx 1.800.463.3339	1.800.GoFedEx 1.800.463.3339
<b>Saturday Service</b>	Not available	Pickup or Delivery on Saturday is available in most areas. <i>Requires authorization</i>
<b>Pick Up</b>	If you do not have a regular FedEx Ground pickup schedule, you will need to schedule pickup one day in advance.	If you do not have a regular FedEx Express® pickup schedule, same-day pickup is available if requested before specified cut-off time.

Use of other carriers for shipments to Goodyear or shipped on Goodyear's behalf are not permitted unless specifically authorized by the Goodyear Buyer. Any costs, including Goodyear's internal costs incurred by Goodyear caused by your deviation the routing order, or your failure to exactly follow these shipping instructions may be billed back to you.

**June 2010**